



## WAREHOUSING TERMS AND CONDITIONS OF SERVICE

These WAREHOUSING TERMS AND CONDITIONS OF SERVICE ("Terms") along with the Warehouse Receipt ("Receipt") or Contract and Rate Quotation ("Rate Quotation") contain the terms and conditions under which Star Warehouse, LLC, a Florida Limited Liability Company with its principal business offices at 9614 Pondwood Road, Boca Raton, Florida 33428 ("Star"), directly and/or through its affiliates (together with Star, collectively, "Service Provider"), will provide certain warehousing, storage, and logistics services ("Services") to Customer (as defined below). Star reserves the right to modify, amend, supplement or change these Terms at any time without prior notice. The most current and the controlling version of these Terms are published electronically at [www.starwarehouse.com](http://www.starwarehouse.com). By tendering Goods (as defined below) for Services, Customer agrees to the Terms in effect at the time of such Services.

### 1. Definitions. The following capitalized terms have the following meanings:

"Contract" means Service Provider's Receipt or Rate Quotation containing these Terms.

"Charges" means all amounts of any nature at any time due or claimed to be due to Provider with respect to the Goods, whether liquidated or unliquidated, including loans, disbursements, expenses, advances, storage, handling and transportation charges (including demurrage, detention and terminal charges), charges and expenses incurred in the preservation and sale of the Goods pursuant to law, charges incurred for Services as provided herein, interest charges and all other charges and expenses of every nature, present and future, incurred by or for the account of Customer or with respect to any Goods.

"Customer" means the person, firm, corporation or other entity for whom the Goods are accepted by Service Provider for the rendering of Services and that has accepted or otherwise benefited from the Services, and any person, firm, corporation or other entity acting on behalf of (e.g. as agent, carrier, contractor, or sub-contractor) or otherwise for the benefit of any of the foregoing persons, firms, corporations or other entities.

"Goods" means goods, packages, or property or any portion thereof for which any of the Services are provided.

"Warehouse" means Service Provider's warehouse complex or other storage or logistics facility identified on the Contract.

### 2. Tender of Goods.

(a) All Goods tendered for storage or handling shall be delivered at Service Provider's warehouse location indicated in the Contract, properly marked and packed for handling as reasonably determined by Service Provider. Service Provider shall store and deliver (if applicable) Goods in the packages in which they were originally received in the same condition as delivered. Service Provider is not responsible for damage to the Goods resulting from inherent or latent defects in the Goods, or the packaging or stacking of the Goods. Service Provider is not responsible for natural changes in the Goods while in storage.

(b) Unless otherwise specifically indicated in the Contract, Customer shall furnish, at or prior to tender of the Goods, a manifest showing marks, brands or sizes to be kept and accounted for separately and, if to be stored, the class of storage desired. If such information is not specifically indicated in either the Contract or such manifest, Service Provider may commingle and store the Goods in bulk and in a class of storage at the discretion of Service Provider and charges for such storage will be made at then applicable rates as set forth in the Contract, including any applicable hourly labor charges.

(c) Service Provider shall not be responsible for segregating Goods by production code/date, categories of products, or otherwise, unless specifically agreed to in writing.

(d) Customer warrants that the Goods tendered for storage or handling are not infested with pests, bacteria or any other contaminants whatsoever and that the Goods do not now and will not in the future present or constitute a danger to Service Provider, its affiliates or its employees, to other products or to the warehouse. Customer hereby agrees to hold Service Provider and its affiliates, and the directors, employees, officers, agents, subcontractors, and suppliers of each of them (collectively as used herein, the "Indemnitees") harmless from and indemnify Provider and the Indemnitees against any and all liabilities, losses, damages, costs or expenses, including reasonable attorneys' fees, whether suit is instituted or not, and if instituted, whether incurred at any trial or appellate level or post judgment (collectively as used herein, "Losses"), arising from or attributable to a breach of the aforesaid warranty.

(e) Customer agrees that all Goods shipped to Service Provider shall identify Customer on the bill of lading or other contract of carriage as the consignee, in care of Service Provider, and shall not identify Service Provider as the consignee. If, contrary to this requirement, Goods are shipped to Service Provider as consignee, Customer shall

indemnify and hold Service Provider harmless from all claims for transportation, storage, handling and other charges relating to such Goods.

(f) **Unintentional or Mistaken Delivery of Goods to Service Provider.** Should any person, firm, corporation, or other entity purporting to act on behalf of itself or another, deliver Goods to Service Provider by mistake or otherwise intending for such Goods to be delivered elsewhere but, in any event, Service Provider in its sole discretion accepts such Goods for warehousing, storage, or other Services, then such person, firm, corporation or other entity shall conclusively be deemed a Customer for purposes of these Terms. All Services rendered in connection with any such mistaken or unintentional delivery shall at all times be pursuant to the terms and subject to the conditions of these Terms, including any and all provisions applicable to Charges and payment thereof.

### 3. Termination of Storage.

(a) Service Provider may, upon written notice to Customer, require the removal of the Goods, or any portion thereof, from the warehouse at the termination of the period of storage, if any, fixed by the Contract or after the expiration of thirty (30) days from such notice, whichever is earlier. If, in the opinion of Service Provider, Goods are about to deteriorate or decline in value to less than the amount of Service Provider's warehouseman's lien, or there is a threat of damage to the Goods, to other property, to the warehouse, or to persons, Service Provider may specify in the notice a shorter period for removal. All Charges relating to the Goods to be removed shall be paid prior to removal. If such Goods are not so removed and said Charges paid, Service Provider may sell the Goods as provided by applicable law and shall be entitled to exercise any other rights it has under applicable law with respect to such Goods.

(b) If, in the opinion of Service Provider, Goods may constitute a hazard to other property or to the warehouse or to persons, Service Provider may remove such Goods and sell or dispose of them as permitted by applicable law without liability of Service Provider to Customer. All Charges related to such removal, sale and disposition shall be paid by Customer.

4. **Storage Location: Facilities.** Any Goods stored pursuant to the Contract shall be stored at Service Provider's discretion in any one or more buildings at the warehouse complex or other storage facility identified in the Contract. The identification of any specific location within the warehouse complex does not constitute a representation that the Goods shall be stored there. Subject to any contrary written instructions given by Customer, Service Provider may, at any time, at its expense and without notice to Customer, remove any Goods from any room or area of the warehouse complex to any other room or area thereof.

### 5. Transfer; Delivery.

(a) Unless otherwise expressly specified in the Contract or by operation of law, title to Goods will remain with Customer. Notwithstanding anything herein or in the Contract to the contrary, nothing in the Contract or these Terms shall be deemed to waive or otherwise limit any lien rights that Service Provider may have under applicable law with respect to the Goods. Instructions by Customer to transfer Goods to the account of another person are not effective until the written instructions are delivered to and accepted by Service Provider and the proposed transferee and all Charges relating to such Goods have been paid. A charge will be made for each such transfer and for any re-handling of Goods deemed by Service Provider to be required thereby. Service Provider reserves the right not to deliver or transfer Goods to or for the account of any person except upon receipt of written instructions properly signed by Customer. Customer may furnish written instructions authorizing Service Provider to accept telephone orders for delivery. Service Provider and its affiliates shall not be liable for any loss resulting from a delivery made pursuant to a telephone order, whether or not so authorized, unless Service Provider failed to exercise reasonable care as customary for similarly situated warehousemen involving similar Goods.

(b) Service Provider shall have a reasonable time to make delivery after Goods are ordered out and shall have a minimum of thirty (30) business days after receipt of a delivery order in which to locate any misplaced Goods. If Service Provider has exercised reasonable care and is unable, due to causes beyond its reasonable control, to affect delivery before expiration of the current storage period, the Goods shall be subject to storage charges for each succeeding storage period until delivery is affected. On outbound shipments, Customer may furnish a checker to verify load and count; otherwise, Service Provider's record of load and count shall be conclusive.

(c) All instructions and requests for delivery of Goods or transfer of title are received subject to satisfaction of all Charges and all liens and security interests of Service Provider and its affiliates.



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(d) Customer shall hold Service Provider and the Indemnitees harmless from and indemnify them for claims of others asserting a superior right to Customer to ownership or possession of the Goods. Nothing herein shall preclude Service Provider or its affiliates from exercising any other remedy available to them under applicable law. All Losses incurred by Service Provider relating in any way to any such claim shall be charged to Customer, shall become part of Charges, and shall be secured by the lien created by these Terms.

(e) If Customer requests Service Provider to arrange for transportation of Goods but does not specify a particular carrier, Service Provider may select any carrier in its sole discretion. **CUSTOMER SHALL BE RESPONSIBLE FOR ALL CHARGES OF ANY CARRIER AND FOR ANY LOSS RESULTING FROM DELAY IN DELIVERY. ALL CLAIMS BY CUSTOMER OF DAMAGE, SHORTAGES AND LOSS DURING TRANSPORT OR OTHER CLAIMS WHICH ARISE DURING TRANSPORT ARE NOT SERVICE PROVIDER'S RESPONSIBILITY AND CUSTOMER AGREES TO PURSUE ALL SUCH CLAIMS DIRECTLY AGAINST THE CARRIER AND SHALL HOLD PROVIDER AND ITS AFFILIATES HARMLESS FROM AND AGAINST ANY AND ALL SUCH CLAIMS.**

### 6. Storage Charges.

(a) Storage charges commence upon the date that Service Provider accepts custody of the Goods, regardless of unloading date or date Receipt is issued. Storage rates are applicable based on prices quoted by Service Provider and these terms and conditions as they may be amended from time to time by Service Provider. The most recent version of the terms and conditions maintained by Service Provider on its website or elsewhere shall govern. Any other or different rates must be approved in writing by Service Provider. Refunds are not provided for advance payments. Other services ancillary to storage and rendered in the interest of Customer or the Goods are chargeable to Customer.

(b) Service Provider's storage and other charges are set forth in the Contract and may be increased or changed without notice. All storage charges are fully earned and are 1st day of storage for the initial month and thereafter on the 1st day of each storage month. Rates quoted by weight will, unless otherwise specified, be computed on gross weight.

7. **Handling Charges.** Unless otherwise specified, handling charges cover only the ordinary labor and duties incidental to receiving and delivering unitized Goods on pallets at the Warehouse dock during Service Provider's normal business hours but do not include loading and unloading. Other services ancillary to handling and rendered in the interest of Customer or the Goods are chargeable to Customer. Unless otherwise specified, a charge in addition to the regular handling charges will be made for any work performed by Service Provider other than as specified in Section 7(a), at Service Provider's then current rates which are available upon request. When Goods are ordered out in quantities less than in which received, Service Provider may make an additional charge for each order or each item of an order. Delivery by Service Provider of less than all units of any lot shall be made without subsequent sorting except by special arrangement which may be subject to an additional charge.

### 8. Other Services, Charges and Payment Terms.

(a) Service Provider shall bill all Charges in U.S. dollars, and Customer shall pay all invoiced amounts in U.S. dollars. All Charges are due and payable upon receipt of the invoice therefor without any deduction or offset whatsoever, including no deduction or offset shall be made for any claims based on disputed invoices or in the event of destruction of the Goods, or any portion thereof, or damage necessitating disposal of the Goods, or any portion thereof. **ALL CHARGES (INCLUDING STORAGE AND HANDLING CHARGES) NOT PAID WITHIN THIRTY (30) DAYS FROM THE DATE OF BILLING ARE SUBJECT TO AN INTEREST CHARGE FROM SUCH DATE UNTIL PAID AT THE LESSER OF ONE AND ONE HALF PERCENT (1.5%) PER MONTH OR THE HIGHEST RATE PERMITTED BY LAW.**

(b) Rates invoiced to Customer do not include any sales, use, personal property or other taxes, tariffs, duties, assessments or similar charges, including any penalties, fines or interest thereon (collectively, "Taxes"), that are imposed upon the Goods while in the possession of Service Provider, all of which shall be the sole responsibility and expense of Customer. Customer shall hold Service Provider and its affiliates harmless from and indemnify them for any liability arising from such Taxes, including liability arising from Customer's failure to pay. All Losses incurred by Service Provider relating in any way to such Taxes shall be charged to Customer, shall become part of Charges and shall be secured by the lien created by these Terms.

(c) Customer may, subject to insurance regulations and reasonable limitations imposed by Service Provider, inspect any Goods stored in the warehouse under the

Contract when accompanied by an employee of Service Provider whose time is chargeable to Customer.

(d) If there is damage to the Goods, or any portion thereof, or if, in the opinion of Service Provider, there is a threat of damage to the Goods, to other property, to the warehouse, or to the safety of any persons, Customer shall pay all costs incurred by Service Provider in its sole discretion for the protection of the threatened party or property, and for transportation, handling, clean-up and disposal of the Goods. When such costs are attributable to more than one Customer, such costs shall be apportioned among all such Customers on a pro rata basis as determined by Service Provider in its reasonable discretion.

(e) Service Provider shall supply dunnage bracing and fastenings where it deems it appropriate on outbound shipments and the cost thereof is chargeable to Customer. Any additional costs incurred by Service Provider in unloading railcars or trucks containing damaged Goods or for safety reasons are chargeable to Customer. Unless specifically agreed to in writing, Service Provider shall not be required to store Goods in a humidity-controlled environment or be responsible for tempering Goods. Notwithstanding the foregoing, Service Provider shall not be responsible for detention or demurrage charges or delays in loading or unloading. An additional charge will be made for bonded storage. Service Provider may assess an additional charge when Goods, designated for cooler or freezer storage, are received at temperatures more than five degrees Fahrenheit above the applicable room temperature. Service Provider shall not be responsible for blast freezing Goods unless Customer specifically requests such services in writing. All storage, handling and other services may be subject to minimum charges. Customer shall reimburse Service Provider for the cost of all pallets supplied by Service Provider. Service Provider may charge Customer an energy surcharge in the event of an increase in Service Provider's energy costs.

(f) Customer agrees to pay Service Provider all costs, charges and expenses including reasonable attorney's fees ("Expenses") incurred by Service Provider in connection with the storage, handling and/or disposition of the Goods, including without limitation, such expenses relating to lawsuits (including bankruptcy proceedings) involving in any way said Goods and/or Customer's performance under these Terms or the Contract. All such Expenses shall constitute Charges with respect to the Goods and subject to Service Provider's general warehouse lien.

(g) Customer is responsible to communicate with its delivery drivers to comply with requirements set forth by the Service Provider. These include adherence to delivery appointments, driver assistance in unloading and loading, accepting and removing damaged or rejected goods and trash. Service Provider reserves the right to charge delivery drivers and/or carriers for missed appointments, delays, trash removal, counting, sorting and other services.

9. **Indemnification.** Customer shall indemnify, defend and hold harmless Service Provider and the Indemnitees from and against any and all Losses arising out of or related to the Services, including Losses for personal injury, damage to or loss of improvements to real property or tangible property, or Losses arising out of or in connection with the design, manufacture, packaging, distribution, marketing, use or sale of the Goods or Customer's instructions regarding such Goods, or lost, damaged or undelivered Goods, or Goods not delivered on time, in each case unless arising directly and exclusively from the negligence or willful misconduct of Service Provider.

### 10. Liability and Limitation of Damages; Warranties.

(a) Service Provider and its affiliates shall not, under any circumstances, be liable for any loss or destruction of or damage to the goods, however caused. Service Provider and its affiliates shall not be liable for any loss or destruction of or damage to goods that could not have been avoided by the exercise of such care. Service Provider and Customer agree that the foregoing duty of care above does not require Service Provider to provide or maintain a sprinkler system at any warehouse.

(b) Without limiting the foregoing, Service Provider will have no liability for lost or damaged Goods (i) caused by any defects in the packaging or manufacture of such Goods, (ii) attributable to carriers (contract or otherwise), (iii) delivered to Service Provider in a damaged condition, (iv) attributable to concealed damage or data entry errors, (v) as a result of the negligence or intentional misconduct of Customer or any of its employees, agents or subcontractors (other than Service Provider) or (vii) caused by a Force Majeure Event (as defined below). All overages during any physical inventory shall be netted against shortages in said physical inventory across product lines and all net overages as a result of any physical inventory shall be carried forward and/or backward to offset prior and/or future net physical inventory shortages.



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(c) IN THE EVENT OF LOSS OR DESTRUCTION OF OR DAMAGE TO GOODS FOR WHICH SERVICE PROVIDER IS LEGALLY LIABLE, CUSTOMER DECLARES THAT SERVICE PROVIDER'S LIABILITY SHALL BE LIMITED TO THE LESSER OF THE FOLLOWING: (1) THE MONTHLY STORAGE CHARGE APPLICABLE TO SUCH LOST, DAMAGED AND DESTROYED GOODS, or (2) \$0.50 PER POUND FOR SAID LOST, DAMAGED, AND DESTROYED GOODS. AT CUSTOMER'S WRITTEN REQUEST, SERVICE PROVIDER MAY OBTAIN ADDITIONAL INSURANCE TO COVER SUCH A LOSS; OTHERWISE, CUSTOMER IS RESPONSIBLE FOR OBTAINING AND MAINTAINING ITS OWN INSURANCE. CUSTOMER ACKNOWLEDGES AND AGREES THAT THE ABOVE LIMITATIONS OF LIABILITY SHALL ALSO APPLY TO ANY DAMAGE TO THE GOODS CAUSED BY REFRIGERATION FAILURES.

(d) The liability referred to in Section 10(c) above shall be Customer's exclusive remedy against Service Provider and its affiliates for any claim or cause of action whatsoever relating to loss or destruction of or damage to Goods and shall apply to all claims including inventory shortage and mysterious disappearance claims Customer must make a written claim of loss or damage to the Goods within 15 days of the date the Goods leave the warehouse.

(e) Customer shall hold Service Provider and the Indemnitees harmless from and indemnify them against all claims, regardless of how or by whom such a claim is raised, asserting liability for loss, damage, or destruction of Goods in an amount above the limitations of damages set forth in this Section. All Losses incurred by Service Provider or its affiliates relating in any way to any such claim shall be charged to Customer, shall become part of Charges, and shall be secured by the lien created by these Terms.

(f) IN NO EVENT WILL PROVIDER BE LIABLE TO CUSTOMER FOR ANY PURELY ECONOMIC LOSSES, INCLUDING LOSS OF PROFITS, USE, INCOME, BUSINESS OPPORTUNITIES, COSTS OF ALTERNATIVE MEANS OF TRANSPORT, MERCHANTABILITY, OR CUSTOMER GOODWILL, OR FOR ANY SPECIAL, PUNITIVE, CONSEQUENTIAL OR INDIRECT DAMAGES, IN CONNECTION WITH THESE TERMS, THE CONTRACT, OR THE SERVICES PROVIDED THEREUNDER, WHETHER OR NOT A PROVIDER HAS BEEN ADVISED OF SUCH LOSSES OR DAMAGES OR WHETHER PLED UNDER TORT, CONTRACT OR ANY OTHER LEGAL THEORY.

(g) ANY WARRANTIES OF THE PARTIES EXPRESSLY SET FORTH IN THE CONTRACT AND THESE TERMS ARE THE SOLE WARRANTIES MADE BY THE PARTIES AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, OF TITLE OR NON-INFRINGEMENT, OF FITNESS FOR A PARTICULAR PURPOSE, OR ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE.

### 11. Filing of Claims.

(a) NEITHER SERVICE PROVIDER NOR ITS AFFILIATES SHALL BE LIABLE FOR ANY CLAIM OF ANY TYPE WITH RESPECT TO GOODS UNLESS SUCH CLAIM IS PRESENTED IN WRITING WITHIN A REASONABLE TIME, WHICH SHALL IN NO EVENT EXCEED FIFTEEN (15) DAYS FROM THE EARLIER OF: (I) THE DATE PROVIDER DELIVERED THE GOODS TO CUSTOMER OR ITS REPRESENTATIVE, DESIGNEE OR AGENT; OR (II) THE DATE WHEN CUSTOMER LEARNED, OR IN THE EXERCISE OF REASONABLE CARE SHOULD HAVE LEARNED, OF THE LOSS, DAMAGE, DESTRUCTION OR OTHER EVENT OR CONDITION GIVING RISE TO THE CLAIM.

(b) As a condition to making any claim and as a condition precedent to filing any suit, Customer shall provide Service Provider with a reasonable opportunity to inspect the Goods which are the basis of Customer's claim.

(c) NO LAWSUIT OR OTHER ACTION MAY BE MAINTAINED BY CUSTOMER OR OTHERS AGAINST PROVIDER OR ITS AFFILIATES WITH RESPECT TO THE GOODS UNLESS (I) A WRITTEN CLAIM HAS BEEN MADE WITHIN THE TIME PERIOD SET FORTH IN SECTION 11(A) ABOVE, (II) CUSTOMER HAS PROVIDED PROVIDER WITH A REASONABLE OPPORTUNITY TO INSPECT GOODS AS PROVIDED IN SECTION 11(B) ABOVE AND (III) SUCH ACTION IS COMMENCED WITHIN SIX (6) MONTHS AFTER THE EARLIER OF THE DATE PROVIDER DELIVERED THE GOODS TO CUSTOMER OR ITS

REPRESENTATIVE, DESIGNEE OR AGENT, OR (2) SIX (6) MONTHS OF THE DATE WHEN CUSTOMER LEARNED, OR IN THE EXERCISE OF REASONABLE CARE SHOULD HAVE LEARNED, OF THE LOSS, DAMAGE, DESTRUCTION OR OTHER EVENT OR CONDITION GIVING RISE TO THE CLAIM.

(d) Customer shall hold Service Provider and the Indemnitees harmless from and indemnify them against any claim whatsoever filed outside of the limitation period. All Losses incurred by Service Provider or its affiliates relating in any way to any such claim shall be charged to Customer, shall become part of Charges, and shall be secured by the lien created by these Terms.

12. Insurance. CUSTOMER ACKNOWLEDGES THAT THE GOODS ARE NOT INSURED AND THE RATES CHARGED BY SERVICE PROVIDER DO NOT INCLUDE INSURANCE UNLESS SERVICE PROVIDER HAS AGREED IN WRITING TO OBTAIN INSURANCE FOR THE BENEFIT OF CUSTOMER.

### 13. Lien and Security Interest.

(a) Customer grants to Service Provider a first priority general warehouse lien upon and security interest in the goods and on the proceeds thereof for all Charges, including all charges for storage, handling, transportation (including demurrage and terminal charges), insurance, labor and other charges present or future with respect to the Goods, advances or loans by Service Provider in relation to the Goods and for expenses necessary for preservation of the Goods or reasonably incurred in their sale pursuant to applicable law. Customer further grants Service Provider a lien on the Goods for all such charges, advances and expenses in respect of any other property stored by Customer in any warehouse owned or operated by Service Provider or its affiliates wherever located and whenever deposited and without regard to whether or not said other property is still in storage. Customer acknowledges that Service Provider will not release the Goods until all charges are paid in full.

(b) Upon the nonpayment of any Charges when due, Service Provider may obtain satisfaction of its lien by sale of the Goods on which the lien and security interest is held, by judicial proceeding, or as otherwise provided by applicable law. In the event of a sale of the Goods, Service Provider will notify Customer of the amount due, as well as the time, place, and nature of the proposed sale. In all instances the lien may in Service Provider's discretion be deemed to have been acquired in the city or county in which the Goods are stored at the time the lien is enforced, and any sale may be held in such city or county. All proceeds from a sale of Goods shall be used to cover the Charges due to Service Provider, as well as any costs incurred by Service Provider as a result of the sale. Any proceeds above those required to cover such amounts shall be credited to the account of Customer. Should the sale fail to generate sufficient proceeds to cover such costs, Service Provider retains the right to pursue other remedies to recover the full amount due.

14. Force Majeure. If and to the extent that either Service Provider or Customer may be precluded or delayed from performance hereunder by (a) acts of war, acts of public enemies, terrorist attacks, insurrections, third party theft, riots, sabotage, earthquakes, floods, acts of God, embargoes, pandemic, executive action, authority of laws, labor disputes (including strikes, lockouts job actions, or boycotts) or (b) fires, air conditions, explosives, failure of electrical power, heat, light, air conditioning or communications equipment (provided that the events described in clause (b) are not due to such party's fault or negligence of the party claiming relief under this Section 15) or (c) other events beyond its control (each a "Force Majeure Event"), such performance will be excused to the extent and for the time necessitated by such Force Majeure Event. This provision does not apply to monetary amounts owed by either party to the other. Service Provider is not liable for any loss or damage to Goods caused by a Force Majeure Event, and Customer will have the risk of loss for such loss or damage and the responsibility to insure against the same. If Service Provider takes steps outside the ordinary course of business to protect Goods due to a Force Majeure Event, Customer shall pay the storage, handling or other similar charges associated with Service Provider's efforts.

15. Hazardous Materials and Other Regulated Goods. Unless Service Provider expressly agrees in the Contract to handle Hazardous Goods (as defined below), Service Provider will not handle, receive, accept, ship, carry, dispose of, transport, store, or arrange for the handling, disposal, storage or transportation of: (a) any type of hazardous materials, dangerous goods, or Goods containing hazardous materials or dangerous goods regulated under Title 49 of the Code of Federal Regulations ("49 CFR") or the International Civil Aviation Organization Technical Instructions for the Safe Transport of Dangerous Goods by Air, and the International Air Transport Association (IATA) Dangerous Goods Regulations, or (b) any type of Goods, which may be regulated by a governmental body, entity or agency, including those Goods which are regulated by the United States Food and Drug Administration, the United States Department of Agriculture, the United



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States Drug Enforcement Administration, the United States Bureau of Alcohol, Tobacco, Firearms and Explosives, and analogous regulatory agencies in countries in which the Services are provided (collectively, "Hazardous Goods"). Customer covenants and warrants that it will not itself or through others offer, present or otherwise tender any Hazardous Goods to Service Provider, its affiliates, assignees, agents or subcontractors under the Contract, except as specifically provided therein. Customer further covenants and warrants that it will not itself or through others offer, present or otherwise tender any "Hazardous Waste", as defined under Title 40 of the Code of Federal Regulations, to Service Provider, its affiliates, assignees, agents or subcontractors under the Contract, as Service Provider will not handle, receive, accept, ship, carry, dispose of, transport, store, or arrange for the handling, disposal, storage or transportation of Hazardous Waste. Notwithstanding the foregoing, Service Provider may take any reasonable action, which is not against any applicable law, that Service Provider, in its sole discretion, deems appropriate or necessary in relation to any actual or suspected Hazardous Goods or Hazardous Waste. Customer hereby fully and completely releases and forever discharges Service Provider and the Indemnitees from and against all Losses arising out of or caused by (x) Customer's failure to notify Service Provider in writing 60 days in advance of Customer or others offering, presenting or otherwise tendering to Service Provider Hazardous Goods; or (y) Service Provider's reasonable actions, which are not against any applicable law, in connection with actual or suspected Hazardous Goods or Hazardous Waste not addressed in the Contract in connection with such Goods. Customer shall defend and indemnify Service Provider and the Indemnitees from and against all Losses related to or arising out of (1) any Service Provider action taken in relation to such actual or suspected Hazardous Goods or Hazardous Waste, except to the extent that any such Losses result from Service Provider's gross negligence or willful misconduct, (2) Customer's noncompliance with applicable laws and regulations, or (3) the breach of any covenant of Customer contained in or made pursuant to this Section 17.

### 16. Miscellaneous.

- (a) **Notices.** All written notices required herein may be transmitted by any commercially reasonable means of communication and directed to Service Provider at the address on the front hereof and to Customer at its last known address. Customer is presumed to have knowledge of the contents of all notices transmitted in accordance with this Section within five days of transmittal.
- (b) **Authority.** Customer represents and warrants that it is either (a) the lawful owner of the Goods which are not subject to any lien or security interest of others; or (b) the authorized agent of the lawful owner or any holder of a lien or security, interest and has full power and authority to enter into the agreements incorporated into this Contract. Customer agrees to notify all parties acquiring any interest in the Goods of the Terms and the Contract and to obtain, as a condition of granting any interest, the agreement of such parties to be bound by such Terms and the Contract.
- (c) **Controlling Law and Jurisdiction.** These Terms and Customer's use of the Services will be interpreted in accordance with the laws of the State of Florida and the United States of America, without regard to its conflict-of-law provisions. Customer and Service Provider agree to submit to the personal jurisdiction of a state court located in Palm Beach County, Florida or a United States District Court, Southern District of Florida located in West Palm Beach, Florida for any actions related to or arising under these Terms.
- (d) **Waiver and Enforceability.** The failure of Service Provider to enforce any right or provision of these Terms will not constitute a waiver of future enforcement of that right or provision. The waiver of any such right or provision will be effective only if in writing and signed by a duly authorized representative of Service Provider. Except as expressly set forth in these Terms, the exercise by either party of any of its remedies under these Terms will be without prejudice to its other remedies under these Terms or otherwise. If for any reason an arbitrator or a court of competent jurisdiction finds any provision of these Terms invalid or unenforceable, that provision will be enforced to the maximum extent permissible and the other provisions of these Terms will remain in full force and effect.
- (e) **Term and Termination.** These Terms are effective upon Service Provider's acceptance of Goods and shall continue until all Charges have been paid and all Services have been terminated. We reserve the right to refuse Services to any Customer and anyone else for any reason not prohibited by law.
- (f) **Assignment.** These terms are neither assignable nor transferrable by Customer, by operation of law or otherwise, without Service Provider's prior written consent. Any attempt by Customer to assign or transfer these Terms, without such consent, will be null and of no effect. Service Provider may assign or transfer these Terms, at its sole discretion, without restriction. Subject to the

foregoing, these Terms will bind and inure to the benefit of the parties, their successors and permitted assigns.

- (g) **References.** All references in these Terms to Sections and other subdivisions refer to the Sections and other subdivisions of these Terms unless expressly provided otherwise. The word "including" shall not be restrictive. The word "or" has the inclusive meaning represented by the phrase "and/or." The words "this Agreement," "herein," "hereof," "hereby," "hereunder" and words of similar import refer to this Agreement as a whole and not to any particular subdivision unless expressly so limited. All headings and captions in these Terms are for convenience of reference only and are not intended to and shall not define or limit the scope or intent of any provision of this Agreement.
- (h) **Independent Contractor Agreement.** No agency, partnership, joint venture, employee- employer or franchisor-franchisee relationship between Service Provider and Customer or any other person or entity is intended or created by these Terms.
- (i) **Entire Agreement.** These Terms constitute the entire and exclusive understanding and agreement between Service Provider and Customer regarding the Goods and Services, and unless otherwise agreed to between Service Provider and Customer these Terms supersede and replace any and all prior oral or written understandings or agreements between Service Provider and Customer and regarding the Goods and Services.